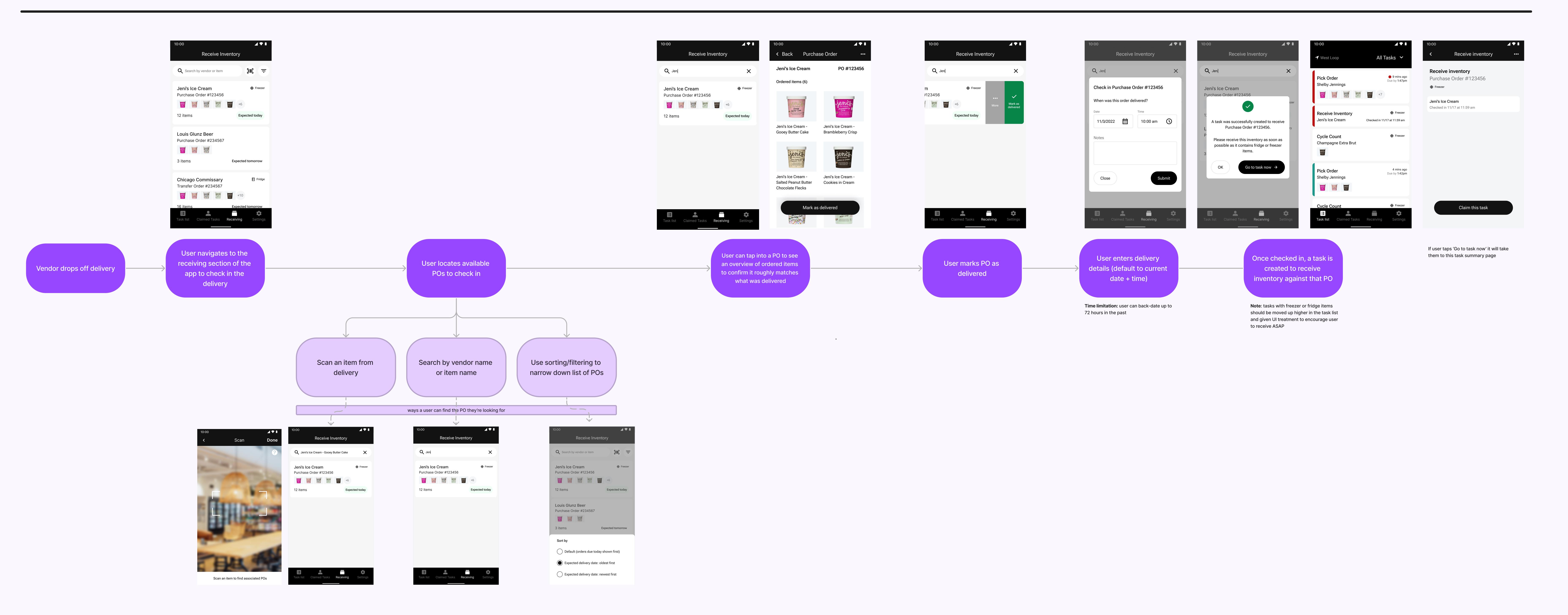
USER FLOW - Check in a delivery

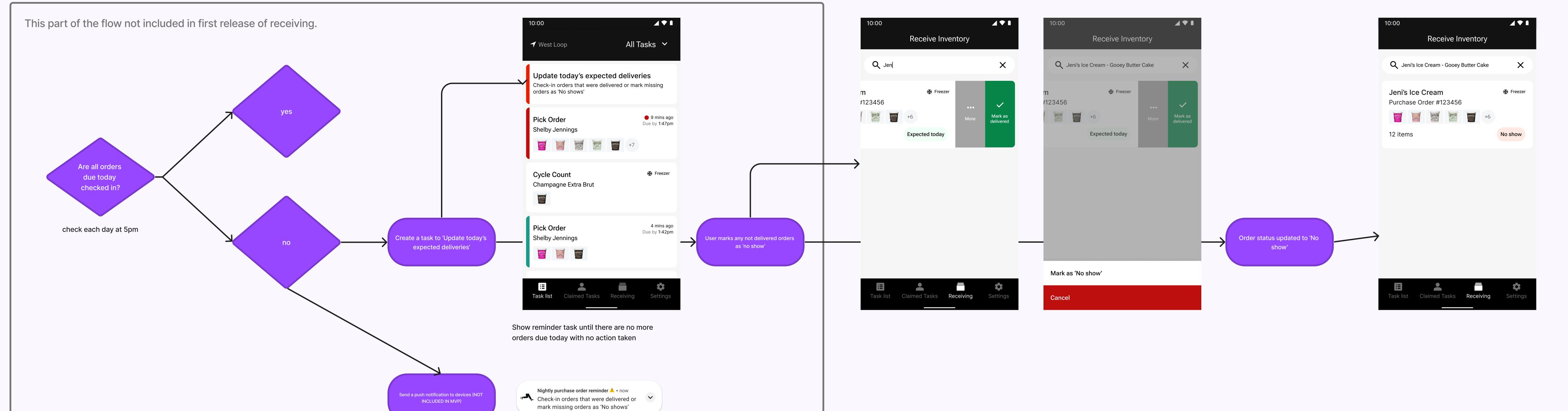
Scenario 1: a vendor delivers an order on the day it is expected



Scenario 2: a vendor does not deliver an order on the day it is expected

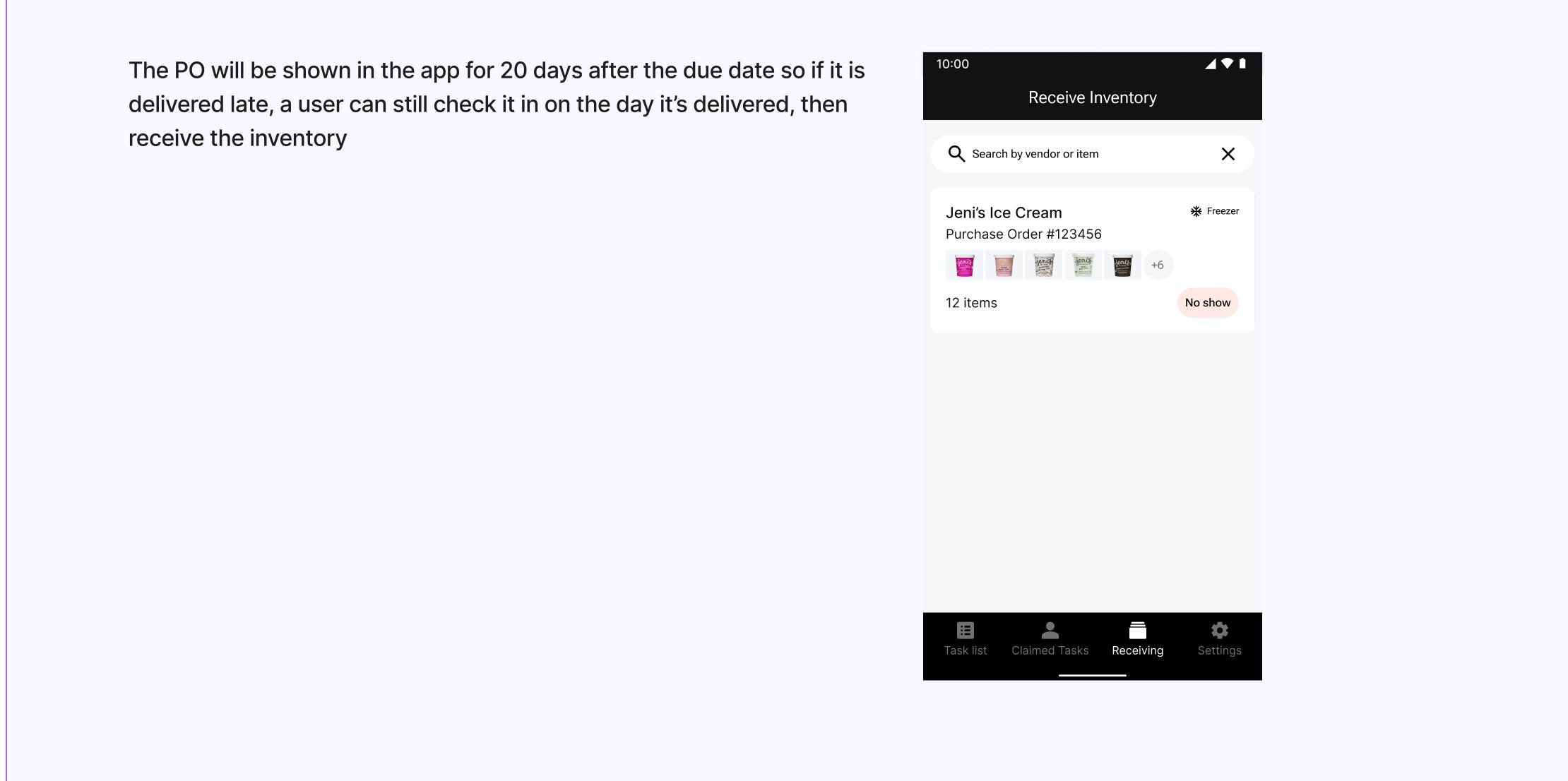
Users should go into the list of POs on a daily basis take an action on all the orders due that day.

User must mark 'no show' for any deliveries that were expected but not delivered





Scenario 3: a vendor delivers an order past the expected delivery date



Scenario 4 : a vendor delivers an order more than 20 days past the expected delivery date

The PO will not be shown in the app after 20 days. Therefore the user won't be able to find the PO once the items are delivered.

In the short term we will keep Simple PO functionality in Backbone and direct store teams to only use that if they can't find the purchase order in the app

Scenario 5 : a vendor delivers an order in multiple shipments

In the short term, we will keep the Simple PO functionality in Backbone and direct store teams to use the Simple PO for this use case

Long term solution proposed from Supply Chain team to keep in mind when building this.

Auto Close POs - Ops will check in the PO and never touch it again. They will blind receive all inventory and when they "submit" the PO after confirmation, the PO goes into a "Soft Close" status where the remaining on order units go to zero but the PO can still be received against until it meets one of the "Hard Close" triggers. Once hard closed, the PO can be processed for 3WM and payment.

Hard Close triggers:

Greater than 90% of the line items are received full and PO is 2 days past check in

Greater than 50% of the items are received in some quantity and the PO 7 days past check in

Any items are received against the PO and the PO is 14 days past check in

• The above are simple examples with numbers in red being for relative purposes. We've definitely need to pressure test these thresholds. The faster we close POs, the

more likely we are to only have one open per vendor at a time which makes PO-to-Blind Receive matching A LOT easier

Scenario 6: a vendor delivers an order and user can't find an available PO

The user might not be able to find a PO in the app for a couple of reasons. 1. it's 20 days past the expected delivery date so the PO is no longer available in the app (see scenario 4) 2. OR the items were not ordered/not connected to any existing PO

In the short term we will keep Simple PO functionality in Backbone and direct store teams to only use that if they can't find the purchase order in the app and direct store teams to inform supply chain + merchandising when this happens

Long term solution proposed from Supply Chain team to keep in mind when building this.

Reject the shipment/return the overage items - We don't to pay for or take ownership of product that we didn't order in the long term. We need to raise the red flags easier in the process as possible, either at check in (if we can identify it there) or at receive if some items were delivered but not ordered. • To make this possible, we need to be monitoring Simple PO use to root cause issues and resolve the defects that cause them